## **Meals on Wheels of Greenville**









# WHAT DRIVES US?









## **2021 ANNUAL REPORT**









Dear Friends,

2021 was an incredible year for Meals on Wheels of Greenville. Coming off a year greatly impacted by challenges from the pandemic, our focus was centered on returning to some semblance of normalcy and looking ahead at how we can better serve our homebound clients with more than just meals.



This annual report celebrates the **#MoreThanMeals** delivered by Meals on Wheels in 2021. Our team distributed emergency meal kits, delivered holiday gift bags, set up client vaccination appointments, and handled critical incidents. None of this would have been possible without the generosity from you, our loyal supporters, who are passionate about the welfare of our homebound clients. Whether your support was time packaging or delivering meals, or a financial gift that provided hope for our clients, you are critical to our mission of serving neighbors in need. Thank you for your support!

As we look ahead, we know there is more that Meals on Wheels can do to enhance the quality of life for our homebound neighbors in Greenville County. We look forward to working together to provide more than just meals with new initiatives and technologies that will enhance our support for the people we serve.

Here is how you can help...

- Become a Table Setter and begin making a monthly donation that will make a lasting impact in the lives of our clients.
- Sign up to become a substitute volunteer and deliver meals whenever your schedule allows it.
- Support our annual events that allow you to create memorable moments and a lasting impact.

Learn more about how you can get involved at **www.MealsOnWheelsGreenville.org**. Thank you for helping Meals on Wheels deliver **#MoreThanMeals!** 

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Catriona Carlisle Executive Director

#### 2021 Board Members

Lucas Marchant, Chairman Howie Houston, Vice-Chairman Emma Barksdale, Secretary Brad Medcalf, Treasurer

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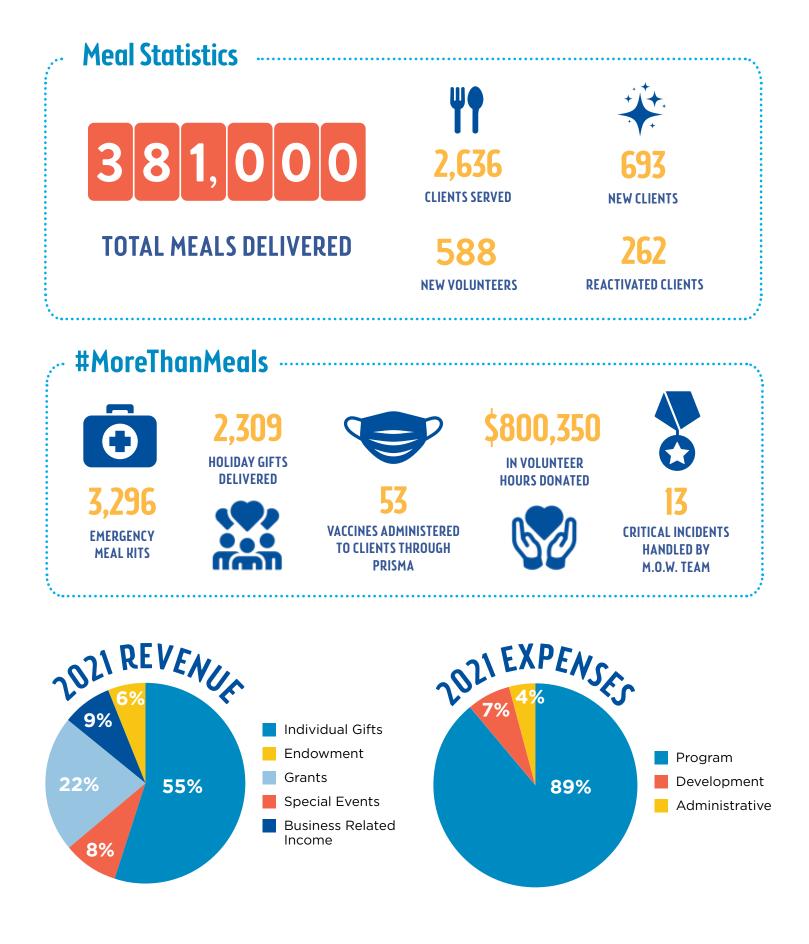
Lucas C. Marchant 2021 Chairman of the Board

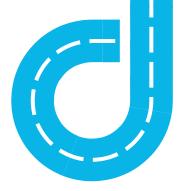
Sandie Boyd Bobby Browning Anne Lee Buck Amy Ryberg Doyle Diana Jahries

Russell Shepherd David Smith Andrea Stegall David Sudduth Johnny Wentzell

Thank you

# 2021 BY THE NUMBERS





## --- WHAT DRIVES US?

#### Meals on Wheels of Greenville 2022 Initiatves

"Greenville added more new residents than almost any other county in South Carolina over the past decade ... 70,566 new residents between 2010 and 2019 for a growth rate of 16.2 %" — Source: Post and Courier, June 2021

Every day we see the amazing growth of Greenville County as we visit our homebound clients. While the growth has many positive effects, the challenges of rapid growth are also seen in rising food insecurity, access to healthy foods, and other vital resources needed by our residents.

REALS AND HOPE

Over the last 18 months, Meals on Wheels board members, leadership, and staff, created an ambitious five-year plan. Starting in 2022, we will build on our **#MoreThanMeals** foundation by preparing to exceed the needs of those we serve in our shared communities. As we pave the path forward, we will:

#### GROW WITH GREENVILLE

In order to increase the number of senior and homebound individuals we serve, we must ensure we have the capacity to meet this increase. We will address these needs by focusing on expansion and updates to our physical facilities and equipment, as well as increase our volunteer base to better serve all urban and rural areas of Greenville County — fostering additional partnerships for referral of new clients who will benefit from our services. When you drop by our office, you will see ideas already in motion with the latest addition to our vehicle fleet — our thermal controlled delivery truck that will help us reach more people with fresh nutritious meals. The wheels are already turning – stay tuned!





#### **EXCEL IN CLIENT EXPERIENCE**

Delivering high-quality, nutritious meals is the core mission at Meals on Wheels. We also want to provide more social interaction to fight the isolation and loneliness that often comes with being homebound. To help provide these experiences say hello to "Companion Charlie," our next organizational initiative which aims to connect and enhance social opportunities for clients. An initial pilot group of clients will each be given a Claris Companion tablet for one year. They'll be able to socialize with family and friends, including MOW staff, engage in exercise and brain development activities, and participate in daily at-home health and wellness assessments. As we build upon the initial launch of "Companion Charlie," our goal is to expand this program into larger groups of clients on a rotating annual schedule.

#### DELIVER UPON EXCELLENCE

As an organization we must strive to maintain best practices in leadership, operations, and financial stability. In 2021, our Board of Directors, led by Chairman Lucas Marchant, embraced the mission to move Meals On Wheels of Greenville into the future. As we look ahead to 2022, under the direction of Board Chairman Howie Houston, we are confident that the dedicated leadership and staff will maintain the highest standards of performance and transparency that afford us a 53-year reputation of excellence in the community. While the last two years have been anything but ordinary, we are confident the future is bright for Meals on Wheels of Greenville!

WE NEED YOUR HELP NOW Make a donation that will effectively serve our community today and in the days ahead. Visit www.MealsOnWheelsGreenville.org and select TAKE ACTION to start.

## MARK YOUR CALENDARS FOR UPCOMING 2022 EVENTS

Our return to the golf course in 2021 with the inaugural Meals on Cart Wheels Golf Tournament was a great success. Enough funds were raised to provide 7,131 nutritious meals and friendly volunteer visits. We look forward to surpassing that number at Meals on Cart Wheels 2022 on Monday, October 3 and we hope you will join us out on the green.

Mark your calendars with all our 2022 fundraising events!

- Saturday, April 23 Wheels for Meals Charity Ride
- Monday, October 3 Meals on Cart Wheels Golf Tournament
- Thursday, October 13 Meals on Wheels of Greenville Young Professional Fall Social
- Tuesday, November 29 Mealed It! Giving Tuesday Fundraiser

Your continued support of our annual events allows you to create memorable moments and a lasting impact. Visit www.MealsOnWheelsGreenville.org for more information on our fundraising events.



#### **YOUR SUPPORT**

Thank you for all the good work you da. mow staff. are of you have worked so hard to cartiane to care for your cliets - Hat yourselvee on your backs ! you doke a guas job. We have here as inpress with the organization

### is making a difference

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Meals on Wheels Greenville County 15 Oregon Street Greenville, SC 29605

Dear Friends:

On behalf of my husband and myself we would like to say a big "thank you" for assisting us with meals for several weeks following my knee replacement surgery recently and during my recovery. The meals were so delicious and nutritious. We want to commond all of your staff for this wonderful ministry to the people in Greenville County and surrounding area.





## Virtual Volunteer Orientation

Join us on Zoom! Virtual Volunteer Orientation held EVERY THURSDAY AT 9:30AM

Visit our website to secure your spot! www.MealsonWheelsGreenville.org/volunteer

#### JOIN OUR MEALS ON WHEELS OF GREENVILLE YOUNG PROFESSIONALS

Meals on Wheels of Greenville Young Professionals is designed to engage individuals between the ages of 21 and 39 through volunteerism, advocacy and fundraising to support the mission of Meals on Wheels of Greenville.

Become a Meals on Wheels of Greenville Young Professional today at:

www.MealsOnWheelsGreenville.org/yp or email: mowgyp@mowgvl.org